



Community Leadership Committee 22 November 2017

Title	Emergency Planning
Report of	Councillor David Longstaff
Wards	All
Status	Public
Urgent	No
Key	No
Enclosures	Appendix 1: Barnet Borough Resilience Forum 2017-18 – Membership
Officer Contact Details	Jenny Obee, Head of Information Management Kate Solomon, Emergency Planning Manager

Summary

This report provides the Committee with an update on Emergency Planning arrangements within the council, along with a summary of response to emergency incidents within the borough along with support to incidents across London. The report also provides a summary of the recent Emergency Planning review.

Recommendations

1. That the Committee notes this report

1. WHY THIS REPORT IS NEEDED

1.1 At Community Leadership Committee (CLC) on 21 June, the Committee resolved that a report be presented to a future meeting of the Committee on the work of the Borough Resilience Forum setting out what processes and resources are in place to assist members of the public in the event of an

- emergency. It was also resolved that an update be provided on the fire in June in Golders Green, what the council did and who they interacted with.
- 1.1 This report provides the Committee with this update, along with details of the Council's mutual aid response to LB Kensington and Chelsea following the Grenfell Tower Fire in June, along with information on the Emergency Planning Review which has been taking place within the council.

Emergency Planning Overview

1.2 Under the Civil Contingencies Act 2004, a local authority, as a Category 1 responder, has a statutory responsibility to provide and maintain robust and resilient contingency plans for the borough. Barnet therefore has an Emergency Planning Team (consisting of an Emergency Planning Manager and Emergency Planning Officer) who lead on Emergency Planning for the Council and act as secretariat for the statutory, multi-agency Borough Resilience Forum, the group through which this duty is discharged. Resilience partners include the Emergency Services, Public Health England, NHS England, The Environment Agency, utility companies, the voluntary sector, faith and community groups, other local authorities, London Resilience Group and central government who work together to prepare plans and procedures for responding to, dealing with and recovering from incidents or emergencies which could occur in Barnet or surrounding boroughs. Where services are outsourced, for example Building Control through Re and the rehousing of residents through Barnet Homes, the importance of participating in Emergency Planning and Response is included within these contracts and service agreements.

The Barnet Borough Resilience Forum (BBRF)

- 1.3 A statutory requirement for all local authorities under the Civil Contingencies Act 2004, the BBRF governance and structure includes a direct link to the London Local Resilience Forum (LLRF) and to Borough level groups at CEO level. The BBRF Chair sits on the Barnet Safer Communities Partnership Board and the Safeguarding Children Board.
- 1.4 The BBRF Business Plan is created and maintained by the Emergency Planning team and reviewed and updated annually in discussion with the BBRF membership to provide clear direction by outlining key areas of work, milestones and lead organisations.
- 1.5 The BBRF maintains strong links with existing local partnerships, committees and projects through various BBRF members who were key in instigating groups such as the Communities Together Network and attend others including the Barnet Multi Faith Forum to maintain meaningful relationships and appropriate lines of communication with community groups, ensure there is no duplication of effort and include them in planning and response to local incidents.
- 1.6 Regular resilience workshops and exercises are organised for partners prior to the BBRF meetings which are held three times a year. In accordance with the London Resilience Partnership BRF Guidance document, the BBRF can

identify best practice, discuss response arrangements and record multi agency capabilities and evidence. Lessons are also identified and learned from recent local and London incidents.

- 1.7 The Barnet Borough Resilience Forum provides strategic and operational direction to multi agency partners involved in encouraging local communities to become involved in emergency planning, preparedness and response. It creates the impetus to enhance initiatives to improve public understanding of and involvement in emergency planning across the Borough.
- 1.8 The approach adopted by the BBRF to identifying and supporting vulnerable residents during emergency situations, with a clear focus on prevention and partnership working, is key to collaborative working.

LBB Emergency Incidents Golders Green Fire

- 1.9 A fire occurred within a shop with flats above it on Princess Parade, off Golders Green Road in Golders Green on Sunday 11 June. The chronology of this incident is as follows.
- 1.10 At 09.52 on Sunday 11 June the Incident Controller on call received a call from the London Fire Brigade, who requested plans of the building as a significant number of extensions had been added to the properties affected by the fire. The Fire Brigade were therefore put in touch with the Re Building Control surveyor on call.
- 1.11 At 11.28 the London Fire Brigade requested a LALO (Local Authority Liaison Officer) to attend the scene and, following this, the on-call Rest Centre Manager was also put on standby to open a Rest Centre, should this be required.
- 1.12 The LALO delivered the first report on the extent of the incident at lunchtime. Twenty-five flats were affected by the large fire. The owner of the block was aware and representatives from the managing agents and the housing association London Properties on site. All the flats were rented including 3 households placed there through Barnet Homes.
- 1.13 The Incident Controller subsequently spoke with the council GOLD Director on call who updated the Leader and ward Members. Corporate Communications on call Media lead were also notified and asked to update the council website.
- 1.14 At 15.00 further feedback from the on scene, tactical (Silver) meeting revealed that the fire had started in the early hours of the morning but appeared not to have been reported immediately. The main building has structural damage and at the rear of the building a storage unit, full of cardboard and rubbish was on fire and affecting the adjacent properties. The Council was asked to remove the rubbish and Street Scene were able to arrange a grab lorry by 15.52 that afternoon. The police were also able to confirm that the incident was not terrorist related as earlier reports had indicated. The fire brigade also

indicated that they would be likely to continue to tackle the fire until the early hours.

- 1.15 At 20.17 the Fire Brigade requested a Rest Centre for various older, vulnerable people in other properties who were without power due to the incident. The Incident Controller identified a nearby Rest Centre but unfortunately was unable to gain access (this has been picked up in the lessons learned of the incident). Cllr Dean Cohen informed the Incident Controller he had contacted Jewish Care CEO and arranged for people without electricity to be given access to the lounge area. Electricity was restored to the area at 00:30 (early hours of Monday morning) although there were still a few properties without power. The Incident Controller recorded lessons identified during the incident which are now being implemented.
- 1.16 Barnet Homes were involved in re-housing 6 households who required temporary housing due to this incident.

Other Incidents

1.17 The Barnet Incident Controllers have also co-ordinated the council's out of hours emergency response to the following incidents in 2017:

Date	Incident
February 2017	Water supply disruption, Whetstone, N20 and Cockfosters, EN6
April 2017	Fatal Fire, Muswell Hill, N10
April-May 2017	Mains water burst, Barnet Hill, EN5
June 2017	Kays Supermarket fire, Golders Green, NW11
June 2017	Grenfell Tower Fire, mutual aid to LB Kensington & Chelsea
June 2017	Chalcots Estate evacuation, mutual aid to LB Camden
July 2017	Watling Avenue fire, Burnt Oak, HA8
September 2017	Grahame Park Estate fire, Colindale, NW9
September 2017	Warner Way fire, Colindale, NW9
October 2017	Flash flooding, Edgware, HA8
October 2017	Tyrell Way fire, Colindale, NW9

1.18 Grenfell Tower Fire and Chalcots Estate Evacuation

- 1.19 Occurring from the early hours of Wednesday 14 June, the Grenfell Tower fire led to tragic loss of life on a huge scale and what was to become a prolonged and unprecedented pan-London response to a civil emergency.
- 1.20 Services from across the Council supported the response to Grenfell, both in the immediate aftermath and in the 6 weeks following. A daily meeting chaired by the Chief Executive oversaw the Council's response to the immediate incident and the wider work on tower block safety. The emergency response included a significant contribution from Adults' and Children's social workers and managers, along with Barnet Homes housing officers to assist in the continuing and traumatic humanitarian response to the Grenfell Tower

- incident. A significant number of these staff continued to respond until the end of July.
- 1.21 Barnet was able to respond immediately with a volunteer to assist in the LB Kensington and Chelsea Emergency Control Centre overnight. Every day during the next 3 weeks the Emergency Planning team co-ordinated the Barnet mutual aid response and deployed a number of volunteers to the Emergency Control Centre in LB Westminster, the Westway Rest Centre and ultimately the Grenfell Assistance Centre.
- 1.22 On the evening of Friday 23 June, when LB Camden evacuated the residents of 5 blocks of flats from the Chalcots Estate and requested mutual aid from London boroughs, our Barnet Emergency Response Team was able to assist with volunteers to assist in setting up and running the two Rest Centres including several night shifts.
- 1.23 Due to the already established pan-London mutual aid arrangements, set-up under the London Local Authority Gold protocol and due to the Minimum Standards for London for Emergency Planning and Response teams, our volunteers were able to assist both these boroughs with their response.
- 1.24 Since the response to both incidents, Council services have been involved in the London debrief process and continue to be involved in a review of lessons identified and necessary actions to inform London resilience into the future.

Emergency Planning Review

- 1.25 Following the Grenfell Tower fire and the Golders Green fire in Barnet, the council commissioned an independent review of its Emergency Planning service. This review had the following aims: a) to assess the processes, procedures and policies in place within LBB's emergency planning team; b) to highlight areas of remediation, along with areas of best practice; and c) to assess the resource model in place within the areas of emergency planning and emergency response.
- 1.26 The objectives of the Emergency Planning Review were: a) to produce a gap analysis based on this assessment; b) to produce a review report based on the gap analysis, highlighting areas for remediation and those of best practice; and c) to produce a timeline for changes.
- 1.27 The review was facilitated by the Emergency Planning lead within another public-sector organisation. The review concluded in October 2017 and was based around the following areas Plans and Procedures; Training and Exercising; Incident Readiness; Incident Response; Recovery; Mutual Aid; and Resources. Overall, the review demonstrated that, while there are areas that can be improved (with actions put forward to implement these improvements), overall the council is proactive in its preparedness for emergencies, with most staff having a good understanding of the Council's arrangements and feeling confident about their ability to perform their role. The emergency planning team are well-established within the organisation

- and therefore have a good understanding of the council, how it functions and good working relationships with those in key roles.
- 1.28 An implementation plan to put in place the recommended actions will now be put into place, with an internal audit on this implementation to take place within 2017-18.

2. REASONS FOR RECOMMENDATIONS

2.1 It is recommended that the Committee notes this paper due to the Council's statutory responsibilities for Emergency Planning and Response under the Civil Contingencies Act 2004.

3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 N/A

4. POST DECISION IMPLEMENTATION

4.1 Following discussion of this paper at CLC, the recommendations of the Emergency Planning Review will be put in place through an implementation plan.

5. IMPLICATIONS OF DECISION

5.1 Corporate Priorities and Performance

5.1.1 The work outlined in this report contributes to the 2020 vision outlined in the Corporate Plan 2015 - 2020 to gain more involved and resilient communities.

5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

5.2.1 There are no financial, procurement, staffing, IT, property or sustainability implications of this report.

5.3 **Social Value**

5.3.1 There are no social value considerations as this paper does not relate to a service contract.

5.4 Legal and Constitutional References

- 5.4.1 Under the Civil Contingencies Act 2004, the council has a statutory duty to maintain arrangements to warn the public, and to provide information and advice to the public, if an emergency is likely to occur or has occurred.
- 5.4.2 Under the Councils Constitution (Article 7 'Committees, Forums, Working Groups and Partnerships', Section 7.5 Responsibility for Functions) the responsibilities of the Community Leadership Committee include 'Emergency Planning'.

5.5 **Risk Management**

5.5.1 The council has strategic and operational risks associated with Emergency

Planning. However, there are no risks associated with the recommendations of this report.

5.6 Equalities and Diversity

- 5.6.1 No negative differential impact on people with any characteristic protected under the Equality Act 2010 has been identified in relation to this report.
- 5.6.2 The Equality Act 2010 outlines the provision of the Public Sector Equalities Duty which requires Public Bodies to have due regard to the need to eliminate unlawful discrimination, harassment, victimisation and other conduct prohibited by the Equalities Act 2010, advance equality of opportunity between people from different groups and foster good relations from people with different groups. The relevant protected characteristics are age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex and sexual orientation. Contingency planning must therefore take account of those who may be hard to reach, for example, people with disabilities and elderly people.

5.7 Consultation and Engagement

- 5.7.1 No consultation or engagement activities are planned as a result of this report.
- 5.8 **Insight**
- 5.8.1 N/A

6. BACKGROUND PAPERS

6.1 <u>Community Leadership Committee, 9 March 2016 - 'Building Community</u> Resilience for Emergencies'

Appendix 1

Barnet Borough Resilience Forum 2017-18 – Membership

Organisation	
LFB Borough Commander (Chair of the BRF)	
Hub Planner Met Police	
MPS Borough Commander	
BRF - Lead	
London Ambulance Service	
NHS-England	
Public Health England	
Barnet Enfield & Haringey Mental Health Trust NHS	
Royal Free Foundation Trust	
Red Cross	
Community Security Trust (CST)	
Central London Health Care (CLHC)	
Royal National Orthopaedic Hospital	
Barnet CCG	
RVS Service Delivery	
St John Ambulance	
Environment Agency	
Environmental Health (STAC)	
Barnet Multi-Faith Forum	
Community Barnet	
Boroughwatch Lead	
Community Safety	
Prevent Co-ordinator	
Communities Together Network (CNT)	
Public Health Resilience Advisor	
Public Health Strategist	
Middlesex University Chairman BMFF	
'Kaspa'	

Consultant Member Organisation
Chief Inspector SNT
MOD
Director Public Health
BTP RP Officer/Railway's
BTP RP Operations
North London Raynet
First Group Railways

North London Chinese Ass	
Highways England	
Salvation Army	
Network Rail	
Atkins Network Resilience and Security Manager	
TfL Buses – BRF Link	
TfL Buses	

Further contacts - Organisation	
Brent Cross	
The Broadwalk	
The Broadwalk	
Thames Water	
Affinity Water	
UK Power Network	
LFG / SRRF	